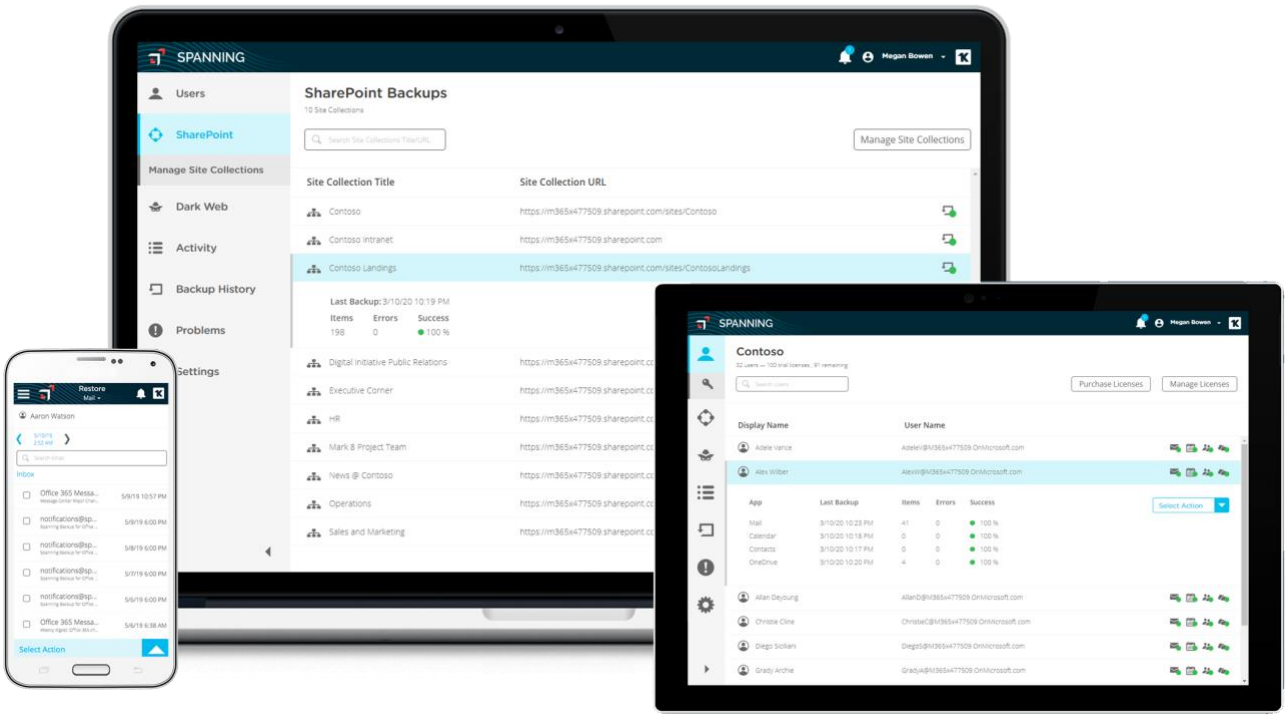
SPANNING
A Kaseya COMPANY

SPANNING BACKUP for Microsoft 365

Evaluation Criteria



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Welcome

You're one step away from achieving comprehensive protection of your Microsoft 365 accounts, emails and data. This checklist will shed light on why Spanning Backup for Microsoft 365 is the right fit for all your backup needs.

Spanning's cloud-native, purpose-built solutions for Microsoft 365 ensures your organization's critical data is well protected and always available for rapid restore, thereby keeping your business operational and employees productive. Moreover, Spanning empowers end users as well as administrators to quickly find and restore data to its original state in just a few clicks.

By the time you're done with this checklist, you will have 100% confidence and proof that Spanning is the right partner for backing up and restoring your data.

> *"The functionality and ease of use of the product played a huge factor in moving forward with Spanning."*
> - Andy Pederson, IT Manager, ECMHS.

Sign up for a free trial today to experience the complete Spanning feature set and see exactly what Spanning can do for your business.

Evaluation Criteria for Microsoft 365 Backup and Restore

Protecting your organization's Microsoft 365 data from accidental deletion, malicious behavior and synchronization errors is vitally important to ensuring your team remains productive. Even more important is your ability to restore lost data and to trust in the solution and provider to deliver results during the "moment of truth" — when you need them most.

How to Use This Guide

You'll find numerous tables throughout this document, listing various evaluation criteria. We've provided a blank column in all tables to make it easy for you to use as a checklist during evaluations. We've also used checkmarks to note whether Spanning meets the criteria. We hope you'll modify these checklists as needed to reflect your own requirements.

Key Considerations

When evaluating solutions for data protection, look for those with:

- **Restore capabilities**: Look for a solution that offers granular, point-in-time restore capabilities with end-user restore capabilities.
- **A proven ability to scale**: Scalability doesn't just apply to the technology but also service and support.
- **Experience meeting enterprise needs**: Ask for enterprise reference customers and stories.
- **A history of trust and transparency**.

Restore

The most important capability of any data protection service is its ability to restore data. When information is lost, your end users and administrators should be able to quickly find and restore data from any point in time. The speed, accuracy and user experience for restoring data are key to keeping your organization moving forward and reducing risk to business continuity.

Restore Capabilities	Spanning	Others
Restore data to the original owner or any other user (Admin Only)	✓	
View, navigate and restore from backup snapshots from any previous point in time	✓	
Familiar Microsoft 365 look and feel for navigating backup snapshots	✓	
Select and restore individual emails from any backup	✓	
Select and restore multiple emails from any backup	✓	
View and restore emails by folder from any backup	✓	
Select and restore individual calendar events	✓	
Select and restore multiple calendars	✓	
View and restore calendar entire calendars from any backup	✓	
Select and restore one or more contacts from any backup	✓	
Select and restore one or more files from any backup	✓	
View and restore files by folder from any backup	✓	
Select and restore individual Document Libraries in SharePoint	✓	
Select and restore multiple Document Libraries in SharePoint	✓	
Select and restore all or part of a OneNote notebook from SharePoint or OneDrive	✓	
Select and restore files or folders from any Document Library in SharePoint in same or different Site Collection	✓	
View and restore files, folders and Document Libraries from any backup	✓	
Search for specific items to restore	✓	
Accurate restores with metadata such as timestamps, categories and folder structure	✓	

Backup

The foundational requirement of every data protection service is backup. Your data should be accurately, securely and frequently backed up, ensuring it is available for rapid restoration. Clear visibility into the status, details and errors of each backup are key to establishing trust in the service.

Backup Capabilities, Management and Monitoring	Spanning	Others
Backs up critical data from Exchange Online, SharePoint Online, OneDrive and Microsoft Teams	✓	
Automated backup for all or select Site Collections in SharePoint	✓	
Include or exclude specific Site Collections for backup	✓	
Backs up Shared Mailboxes and Archives	✓	
Unlimited storage	✓	
Unlimited versions for all data	✓	
View and monitor the status of all backups	✓	
Reporting of backup errors with actionable resolution instructions	✓	
Review error details and actionable guidance for each error	✓	
Configurable email retention policy	✓	
99.999999999% Data Durability	✓	

Administrative

Enterprises need controls that integrate into their existing IT processes that that are easy yet powerful to use, and which integrate into the way that they work. Having the ability to customize workflow and settings to align with your organization's needs is non-negotiable in a backup and restore product.

Administrative Capabilities	Spanning	Others
Assign administrative controls to specific users	✓	
Configure mail retention policy	✓	
Regional deployment options	✓	
Selective licensing model allows you to choose which users to protect	✓	

Provisioning API for programmatic automation of licensing	✓	

Security

Maintaining the security and integrity of your data is non-negotiable. The right solution will be independently certified and utilize industry-leading security technologies and practices.

Security Capabilities	Spanning	Others
SSAE 16 SOC 2 Type II Compliance Certified	✓	
US-EU Privacy Shield Certified	✓	
US-Swiss Safe Harbor Framework Certified	✓	
HIPAA Compliance	✓	
Skyhigh CloudTrust rating for Enterprise Ready	✓	
All data in encrypted in transit with 128bit and 256bit SSL	✓	
OAuth 2.0 authorization enabling Microsoft 365 access without stored administrator credentials	✓	
Integrated Dark Web Monitoring for compromised credentials	✓	
Intrusion detection	✓	
Detailed, immutable audit log for all security and setting changes	✓	
Complete activity log including all user and admin exports	✓	
Regional deployment options (United States, Ireland, Australia)	✓	

Usability

The key to improving user satisfaction, decreasing restore time and lowering help desk costs is usability. The right solution is intuitive and familiar and provides multiple ways for end users to locate lost data.

Usability	Spanning	Others
Requires no training	✓	
Quickly navigate to any point-in-time backup	✓	

End-user self-service	✓	
Notifications for Exports and Restores	✓	

Helpful Resources

Knowledge Base

Easily search through a number of articles in our Knowledge Base at https://support.spanning.com to find information on the most common user questions.

Email Support

If you can't find the answer to your question or need further assistance, please don't hesitate to contact us via email at support@spanning.com.

Privacy

Spanning takes privacy seriously. Read our Privacy Policy at https://spanning.com/privacy-statement/.

Security

Spanning Backup employs multiple layers of operation and physical security to ensure the integrity and safety of your data. Read how we protect your data at https://spanning.com/data-protection-security/.

About Spanning

Spanning Cloud Apps, a Kaseya company, is the leading provider of backup and recovery for SaaS applications, helping organizations around the globe protect their information in the cloud. The company provides powerful, enterprise-class data protection for Microsoft 365, Google Workspace and Salesforce. With data centers located in North America, the EU and Australia, Spanning Backup is the most trusted cloud-to-cloud backup solution for thousands of companies and millions of users around the world. Learn more at www.spanning.com.